

Frequently Asked Questions

What is a Receiver?

The receiver is appointed by the court to stand in the shoes of the previous licensee. On May 23, the court appointed Dr. Craig Cook of Orlando to be the receiver for Carlton Palms.

Why is all this happening?

Carlton Palms has indicated that it no longer wants to serve individuals in Florida effective May 31, 2018. APD is aggressively trying to protect the health and safety of the residents of Carlton Palms by quickly finding a well-qualified receiver to manage and run the facility.

What will happen to the two six-bed group homes that Carlton Palms operates?

Carlton Palms has indicated that it plans to transfer the homes to another Medicaid waiver provider. There should not be any disruption to individuals living at the group homes.

How long before Carlton Palms closes?

We anticipate the receivership will last 90 to 120 days until everyone is safely transitioned into new homes.

What will happen to the employees of Carlton Palms?

The receiver has stated that his company intends to retain all frontline, behavioral, and medical staff members. In addition, the receiver has pledged to assist the dedicated employees with locating new jobs in the region once everyone is successfully transitioned.

(Updated May 11, 2018)